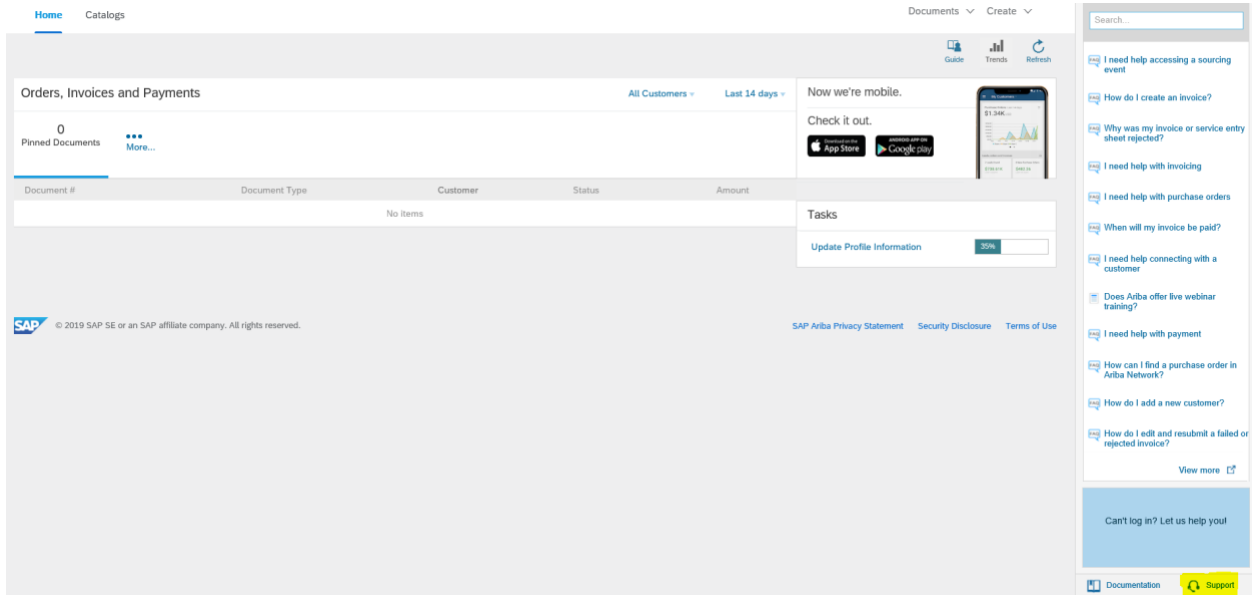


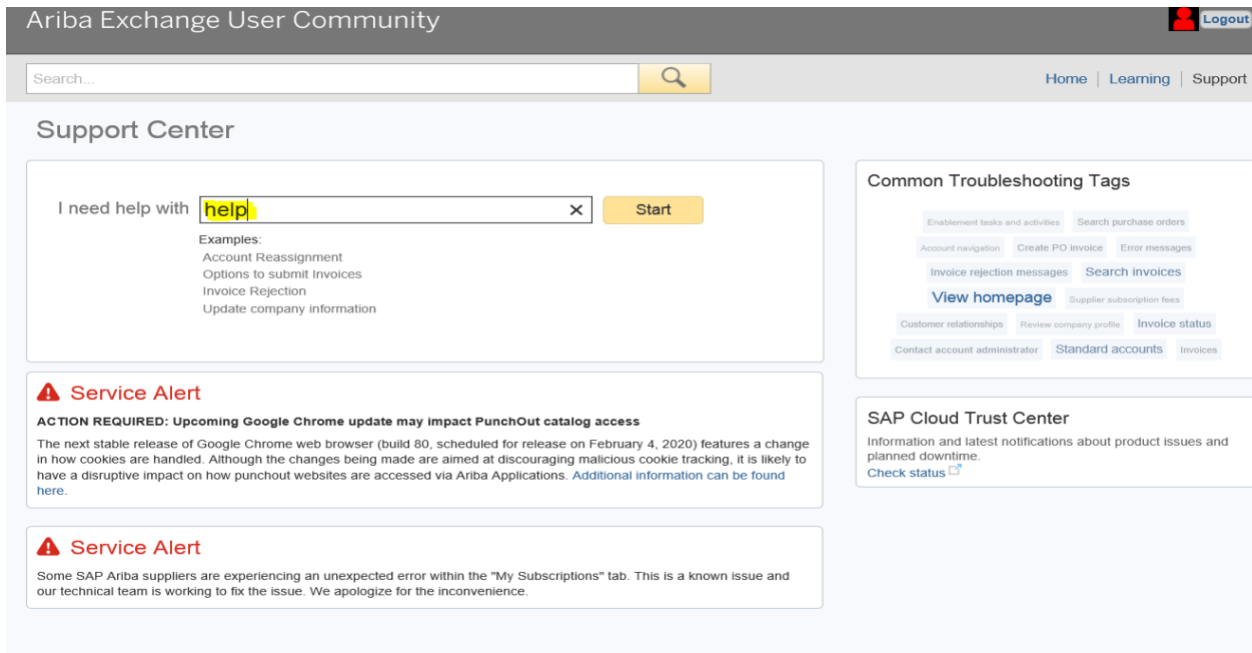
1. Access to <http://supplier.ariba.com>



2. Click on Support (right down corner)






3. Type a word on the box and click start




4. You can get help by live chat / phone / live webinar. Just fill in the mandatory fields.


Can't find what you are looking for? Let us help you.

Choose your communication preference:

-  **Get help by live chat**
-  **Get help by phone** Estimated wait in minutes: 2
-  **Attend a live webinar**

4.1. Live Chat

SAP Ariba  Customer Support

 Thanks for contacting us! To better serve you, please fill out the short form below and click the Start Chat button in the lower right.

Full Name: *

You can call me: *

Email: *

Phone: *


Initial Question: *

You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the [Ariba Privacy Statement](#) and applicable law.

* I agree

4.2. Phone

SAP Ariba Phone Support

 Provide the following information, and the next available specialist will call you.

Problem Description

Short Description: *

Details: *

Contact Information

First Name: *

Last Name: *

User ID:

Company: *

Email: *

Requested Language: **English** [Select a different language from the Home tab.](#)

Phone: * Extension:

Confirm Phone Number: *

* My phone number is correct.

Do not record this phone call.

Ariba Network ID: *

You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the [Ariba Privacy Statement](#) and applicable law.

* I agree

* Required Fields